



May 26, 2026 City Council Meeting

Title

Consider a supplemental appropriation for the Harrisonburg Police Department in the amount of \$35,000 from state asset forfeiture funds (to be used for Law Enforcement purposes only).

Summary

Consider a supplemental appropriation for the Harrisonburg Police Department in the amount of \$35,000 from state asset forfeiture funds (to be used for Law Enforcement purposes only). Funds will be used for purchasing a one-year trial contract with Force Metrics. This cost includes a one-time set-up fee and the first-year license fee.

Recommendation

Option 1.

Fiscal Impact

This contract is for a one-year trial period of the program. If the Department decides at the end of the one year to continue using Force Metrics, an annual cost of \$35,000 would be requested in the following proposed fiscal budget.

Context & Analysis

ForceMetrics provides police departments and public safety agencies with:

Data Integration

Data integration with existing 911 dispatch and police record management systems, FLOCK, and AXON

Cloud hosting, processing, and data storage

Extraction, cleaning and transformation of raw Computer Aided Dispatch (CAD) and Report Management System (RMS) data

Access to ForceMetrics Data Analysts for complex research and pattern of activity reports

Community dashboards for co-responders, social service agencies, and non-profit support.

Faster Search and Discovery

Reduce time officers and dispatchers spend searching and pivoting on data. Searches are typically inflexible and slow, preventing officers and dispatchers from effectively searching data before arriving on scene. With ForceMetrics, quickly search any topic for instant intelligent information.

Easier Information Digestion with Report Auto-Summarization

Officers and dispatchers read a lot of text throughout the day. ForceMetrics dramatically reduces the amount of required reading by optimizing the text of incident report narratives so officers, dispatchers and supervisors can quickly get the context of prior incidents.

Instant and Effective Collaboration

Co-responders and adjacent agencies have the ability to instantly search and share data in real-time. This community data can be highly useful when interfacing with individuals in the community with special needs.

Officer Risk Identification

ForceMetrics' contextual labeling feature allows responders to understand the context of a person, address, or report in seconds, so they can respond appropriately and understand any officer safety risks and social service needs before they engage.

Better, More Equitable Outcomes

By leveraging automated labeling, departments can swiftly identify special needs, allocate appropriate resources, and provide an effective response, thereby promoting better and more equitable outcomes for victims, defendants, and the greater community.

Data-Informed Decision Making

By combining enhanced and all-encompassing search capabilities with ForceMetrics' Analytics Dashboards, decision-making processes can be streamlined, enabling departments to rely on the most precise and up-to-date information available for data-driven policing in real-time.

Options

1. Purchase ForceMetrics with state asset forfeiture funds at the proposed discounted rate.
2. Do not purchase the ForceMetrics Software at this time.

Attachments

1. ForceMetrics Proposal