



City of Harrisonburg

City Hall
409 South Main Street
Harrisonburg, VA 22801

Legislation Text

File #: ORD 21-002, **Version:** 1

Subject:

Consider an ordinance regarding late fees charged for late payments of utility bills (water, sewer and solid waste disposal)

Presented By: Chris Brown, City Attorney

Council requested that staff explore options regarding penalties or late fees for the late payment of City utility bills for water, sewer, and solid waste disposal. Staff has prepared four options for Council's consideration. Staff recommends that Council adopt the ordinance set forth as Option 3 below. This option represents what is happening currently with late fees for utility payments. As described below, staff is also beginning a new push to publicize financial assistance available to those customers feeling a financial burden due to COVID-19, including initiating a program to call all customers with outstanding balances to inform them of potential help available.