## **ACCOUNTS TO BE CHARGED OFF BY CITY COUNCIL**

## **INFORMATION:**

1. Date of Proposed Write Off 2-23-21

2. Period of Proposed Write off 1-1-2019 thru 12-31-2019

3. Amount of Total Write off \$24,064.57

4. Amount of Legal \$0.00

5. Total Billing During 1-1-2019 thru 12-31-2019 \$ 19,979,592.55

(Water, Sewer, Authority Only)

6. Current Deposit Rates:

Refuse Only: \$25.00
Residential: \$150.00
Commercial: \$150.00
Large Consumers: \$300.00

7. Cost of Judgment \$61.00

8. Cost of Garnishment \$61.00

9. Cost of Interrogatories \$70.00

## **PROCEDURE:**

- A. Account is delinquent 60 days past due date; service is disconnected.
- B. Final bill issued upon disconnection.
- C. Collection letter issued at 20 days past final bill date.
- D. Phone call is attempted as collection letter is issued.
- E. Forwarded to collections within 90 days following the original due date.
- F. Cross Reference accounts with Real Estate for property owned/new mailing address.
- G. Finance Department Review
- H. Retained in collections indefinitely; removed from account receivable annually.
  - a. Verify that accounts are not held in active customer base.
  - b. Pursue recommendation for judgment or garnishments from collection agency.