## ACCOUNTS TO BE CHARGED OFF BY CITY COUNCIL

## **INFORMATION:**

1.	Date of Proposed Write Off		3-08-22
2.	Period of Proposed Write off		1-1-2020 thru 12-31-2020
3.	Amount of Total Write off		\$16,376.02
4.	Amount of Legal		\$0.00
5.	Total Billing During 1-1-2020 thru 12-31-2020 (Water, Sewer, Authority Only)		\$19,629,673.63
6.	Current Deposit Rates:		
		Refuse Only:	\$25.00
		Residential:	\$150.00
		Commercial:	\$150.00
		Large Consumers:	\$300.00
7.	Cost of Judgment		\$61.00
8.	Cost of Garnishment		\$61.00
9.	. Cost of Interrogatories		\$70.00

## **PROCEDURE:**

- A. Account is delinquent 60 days past due date; service is disconnected.
- B. Final bill issued upon disconnection.
- C. Collection letter issued at 20 days past final bill date.
- D. Phone call is attempted as collection letter is issued.
- E. Forwarded to collections within 90 days following the original due date.
- F. Cross Reference accounts with Real Estate for property owned/new mailing address.
- G. Finance Department Review
- H. Retained in collections indefinitely; removed from account receivable annually.
  - a. Verify that accounts are not held in active customer base.
  - b. Pursue recommendation for judgment or garnishments from collection agency.