City of Harrisonburg City Manager's Office 409 South Main Street Harrisonburg, Virginia 22801 540-432-7701

TO: Kurt Hodgen, City Manager

FROM: Mike Collins, Director, Public Utilities

DATE: March 29, 2016

RE: Delinquent Write-off's

<u>Summary:</u> The Director of Public Utilities is requesting approval to write off 230 accounts that the City incurred as accounts receivable between January 1, 2014 and December 31, 2014. The total value of these accounts is \$32,776.51 or .20% of the total billings for that period. These accounts will remain in collections and will be reentered into account receivable by journal voucher should they become collectable. These accounts have been thoroughly reviewed by Public Utilities, Finance and Real Estate.

Background: N/A

Key Issues: N/A

Environmental Impact: N/A

Fiscal Impact: N/A

Prior Actions: 1) Letters sent

2) Phone calls attempted

3) Collection agency attempt to collect4) Additional phone call prior to write off

Alternatives: (a) N/A

(b); or

(c) Do not adopt ordinance at this time

Community Engagement: N/A

Recommendation: Write off

Attachments: 1) Write off summary

2) Write off account graph 2014

3) Annual Breakdown

4) Account Eligibility List 2014

Review:

The initiating Department Director will place in Legistar, in sequence of transmittal, the names of each department that must initial their review in order for this item to be placed on the City Council agenda. The completion of review only addresses the readiness of the issue for Council consideration. This does not address the recommendation for approval or denial