

ORDINANCE AMENDING AND RE-ENACTING  
SECTION 7-1-15 OF THE CODE OF ORDINANCES  
CITY OF HARRISONBURG, VIRGINIA

**Be it ordained by the Council of the City of Harrisonburg, Virginia:**

**That Section 7-1-15 be enacted as shown:**

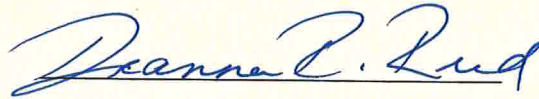
Sec. 7-1-15. - Deposit prerequisite to service—Required.

Every person applying for utility service furnished by the city who is not a utility user at the place, and for the purpose, for which the application is being made, and of whom a written application is required, shall be required to deposit with the city treasurer, or his assignee, before such service is begun, and keep on deposit with the city treasurer until same is refunded, as provided in this chapter, a deposit in an amount as set out in section 7-1-16.

- (1) A deposit shall not be required of any person who is a member in good standing of the James Madison University Deposit Assistance Program.
- (2) A deposit may not be required if, in the judgment of the director of public utilities or their assigned, a consumer provides a letter from another public utility, which verifies that, they have made prompt payments for previous account billings during the preceding twelve (12) month period.
- (3) A deposit may not be required, of any person, who in the judgment of the director of public utilities, or his assignee, has shown sufficient timeliness in payments for water and sewer for previous account billings with the City of Harrisonburg during the preceding twelve (12) month period.
- (4) No deposit shall be required for the same address for which the service is being furnished when it is desired to transfer the name of the account from one (1) member of a family to another member of the family or to a cohabitant with provided consent or in cases of death or inability of the person in whose name the account has been; provided, however, that all accounts due the city for utility services have been paid.
- (5) An additional deposit shall be required of any person, firm, or corporation whose utility service has been discontinued for nonpayment of account twice in a twelve (12) month rolling period.
- (6) All utility deposits shall be automatically refunded or applied to the consumer's account provided all utility bills have been paid without penalty or delinquent charges for the previous twelve (12) month period.
- (7) The director of public utilities may grant a waiver of one (1) incurred penalty for the purposes as set forth in subsections (2) and (3) of this section, if such waiver is requested in writing by the customer and the reason for such incurred penalty is set forth in the written request.

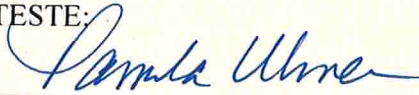
(8) Refunds shall be mailed to the consumer or applied to customers' account.

This ordinance shall be effective from the 12 day of JANUARY, 2021. Adopted and approved this 12 day of JANUARY, 2021.



MAYOR

ATTESTE:



CITY CLERK