

**Survey of Selected Localities
Building Inspections
June-July 2015**

<u>Questions</u>	<u>Chesterfield</u>	<u>Hanover</u>	<u>Lynchburg</u>	<u>Manassas</u>	<u>Warren</u>	<u>Winchester</u>	<u>Staunton</u>	<u>Charlottesville</u>
1. Do you have an automated system	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
a. What is the name of the system	POSSE- an Oricle based system by Computronix	SunGard	Trakit (recently acquired by SunGard)	HTE SunGard	Bright&Assoc	SunGard	Munis-Tyler Technologies	Adept
b. How long have you had it	12 years	14 years	12 years	15 years	23 years	16 years	11 years	7 Years
c. Are you satisfied with the system	Yes	Yes	Yes	No	No	Yes	Yes	No
2. Does your system provide/track the following								
a. Application on line	Yes. It has capability but we have not purchased	Yes	Yes. Implementing this feature this year	No	No	No, but implementing	Yes	No
b. Ability to enter real-time results	Yes, with Aircard which we use	Yes	Yes	No	No	No	Yes	No
c. Ability of applicant/owner to track progress	Yes	Yes	Yes	No	No	No, working on implementing	No	Yes
d. Ability for staff to track progress	Yes	Yes	Yes	Yes	No	Yes	No	Yes
e. Track time with locality and back with	Yes	Yes	Yes	No	No	Yes	No	No

applicant								
f. Track complaints and resolution	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
g. Schedule Inspections	Yes	Yes	Yes	Yes, Manually	No	Yes	Yes	Yes
4. Do you charge for reinspections	Yes, after 2nd failed inspection	Yes	Yes, after 2nd failed inspection	Yes	Yes	Yes	Yes	Yes
5. Do you have similar system to track site-plan applications	yes	Yes	Yes	yes	No	Yes, Same system	Yes	Yes
6. Rate your wi relationship with development community	Very good	Very good	Very good	Good		Very Good	Good	Very Good
7. Tools used to work with development community								
a. Monthly or quarterly Meetings	Yes	Yes	Yes, as needed	On as needed basis	Yes	No	Yes	Yes
i. Upcoming changes	Yes	Yes	Yes	Yes	Yes		Yes	Yes
ii. Ask for feedback	Yes	Yes	Yes	Yes	Yes		Yes	Yes
iii. Other departments present	Yes, including VDOT	Yes	No		No		No	Yes
iv. Does manager attend	Yes, occasionally	Yes	Yes, on major issues		Yes		No	No
v. Newsletter	Yes	Yes	Yes	Yes	Yes		No	Yes

8. Do your development related departments function as a team	Yes	Yes	Yes	Yes	Yes	Yes	Did not answer	Yes
9. How many permits during 2014	15,638	6,669	1,314	650	4,351	1839	476	1887
10. Average inspections per day per inspector	17.5	21	9	10 N/A	5 8-10 Building & Electrical 4-6 Other	12		