

Application Form

Profile

Prefix	Amanda	Middle Initial	Morris	Suffix
	First Name		Last Name	

mandydmorris@gmail.com

Email Address

1007 blue ridge dr	
Home Address	Suite or Apt

Harrisonburg	VA	22802
City	State	Postal Code

How many years have you been a resident of Harrisonburg?

34

Mobile: (540) 271-0506	
Primary Phone	Alternate Phone

Humana	Case Manager
Employer	Job Title

Demographics - (Submission of this information if voluntary and will not subject you to any adverse treatment should you chose to not complete)

Ethnicity

☒ Caucasian/Non-Hispanic

Gender

☒ Female

What is your age?

None Selected

Are you reapplying for a current position you hold? *

☒ No

Which Boards would you like to apply for?

Harrisonburg Redevelopment and Housing Authority (HRHA): On Agenda

Interests & Experiences

Please tell us about yourself and why you want to serve.

Why are you interested in serving on a board or commission?

My name is Amanda Morris, and I have dedicated my career to supporting vulnerable individuals and families in Harrisonburg through direct service, case management, policy advocacy, and community-based resource coordination. I currently work as a Care Coach with Humana Healthy Horizons and have previous experience serving as the Director of Case Management at Our Community Place, where I supported adults experiencing homelessness, housing instability, chronic health issues, and complex systemic barriers. My work is deeply rooted in social justice, trauma-informed care, and building pathways for people who are often overlooked by traditional systems. Much of my experience involves collaborating with HRHA on behalf of clients—navigating vouchers, addressing barriers to housing, and advocating for fair, equitable access to resources. These experiences have given me not only a strong understanding of housing programs but also a grounded awareness of the real challenges residents face when navigating local housing systems.

What other interests or concerns do you have regarding the community?

I am especially concerned about the challenges that affect a person's ability to stay stably housed—such as access to transportation, behavioral health support, food stability, and financial barriers. These issues often determine whether someone can maintain their housing, so they connect directly to HRHA's mission. I'm also interested in strengthening collaboration between HRHA and other local agencies. Many residents rely on multiple services at once, and clearer communication and coordination can make the housing process smoother and more accessible. Finally, I care deeply about equity. Harrisonburg is diverse, and I want to help ensure HRHA programs remain inclusive and responsive to the needs of low-income families, older adults, people with disabilities, and those experiencing homelessness. Overall, my interest is in helping HRHA remove barriers, improve access, and support long-term stability for the residents we serve.

What relevant experience or education do you have to this board or commission?

I have several years of direct experience supporting individuals and families in Harrisonburg with housing, benefits, and community resources. I previously served as the Director of Case Management at Our Community Place, working closely with clients navigating HRHA vouchers, homelessness, and housing barriers. I now work as a Care Coach with Humana Healthy Horizons, providing care coordination and stability planning for members with complex needs. I hold a Bachelor's degree in Human Services from Southern New Hampshire University and am completing MSW coursework at the University of Central Florida. I also hold certifications in SOAR, Brain Injury Fundamentals, Mental Health First Aid, and First Aid/CPR/AED. My education and frontline work give me a strong understanding of housing policy, local resources, and the challenges residents face—experience that I believe would be valuable to the HRHA Board.

Please list any past or present community involvement e.g. City Council, Boards and Commissions, Citizen Academy, etc. in Harrisonburg or elsewhere:

I am actively involved in the Harrisonburg community through housing advocacy, disability support, and cross-agency collaboration. My work includes advocacy with Brain Injury Connections and the Brain Injury Association of Virginia (BIAV), as well as engaging with legislators on housing, disability rights, and resource access. I previously served as Director of Case Management at Our Community Place and currently serve the community as a Care Coach with Humana Healthy Horizons, supporting older adults and individuals with disabilities. I have also organized community food-box drives and partnered with HRHA, Mercy House, VPAS, and other agencies to strengthen support systems and promote housing stability.

[Amanda_Morris_Updated_Resume.pdf](#)

Upload a Resume

EPSAC Applicants only

Bike/Pedestrian Subcommittee Applicants only

Amanda Morris

Harrisonburg, VA 22802 • mandydmorris@gmail.com • 540-271-0506

Professional Summary

Compassionate human services professional with extensive experience in case management, advocacy, disability support, housing navigation, and care coordination. Skilled in crisis intervention, legislative advocacy, trauma-informed practice, and resource linkage. Dedicated to improving access to housing, healthcare, and community supports for vulnerable populations.

Work Experience

Care Coach

Humana Healthy Horizons – Harrisonburg, VA — May 27, 2025 – Present

- Conduct comprehensive biopsychosocial assessments to identify medical, behavioral health, and social needs.
- Navigate community resources including housing, Medicaid waivers, food assistance, and disability supports.
- Assist clients with securing and maintaining stable housing while coordinating healthcare needs.
- Develop individualized care plans to improve health outcomes and long term stability.
- Collaborate with healthcare providers, social service agencies, and community partners to reduce barriers to care.

Director of Case Management

Our Community Place – Harrisonburg, VA — April 2022 – August 2024

- Provided crisis intervention, case management, and housing stabilization services for homeless and housed individuals.
- Advocated for client needs and collaborated with multiple agencies to secure resources.
- Developed a housing support program to improve independent living and long term stability.
- Facilitated financial literacy and life skills programming.
- Supervised staff and interns to ensure effective service delivery.

Legislative Advocate

Virginia General Assembly — January 2021 – June 2022

- Collaborated with the Brain Injury Association of Virginia on policy changes for students with brain injuries.
- Advocated before legislators and former Governor Ralph Northam to expand recognition of brain injury causes in education law.
- Supported policy revisions adopted unanimously, improving access to services for families across Virginia.

Education

Master of Social Work (MSW) — University of Central Florida (In Progress) - Coursework includes Social Welfare Policy, Research Methods, Human Sexuality in Social Work Practice, and Diversity & Cultural Competence. - Experience includes macro-level advocacy, community-based project development, and applied social work practice. **Bachelor of Science in Human Services** — Southern New Hampshire University - Focus on case management, human development, crisis intervention, and ethical practice. - Integrated academic learning with real-world experience supporting individuals with disabilities and housing instability.

Skills

- Crisis Management - Case Management - Housing Navigation - Advocacy - Public Speaking - Disability & Brain Injury Support - Behavioral Management - Program Development - Trauma-Informed Care

Certifications

- SOAR Certification - Brain Injury Fundamentals - Mental Health First Aid - First Aid/CPR/AED

Community Involvement

- Advocacy with Brain Injury Connections of the Shenandoah Valley and BIAV. - Collaboration with legislators to improve disability and education policies. - Support for families navigating brain injury services and community resource access.

Publications

"The Truth About Caregiving," Brain Injury Association of Virginia (2022).