



HARRISONBURG | VA
FRIENDLY BY NATURE



September 9, 2025, City Council Meeting

Title

Solid Waste Collection Improvements

Summary

Public Works will update City Council on proposed improvements to the Solid Waste Collection program.

Recommendation

N/A

Fiscal Impact

None.

Context & Analysis

The Public Works Department is implementing several updates to the City's Solid Waste Collection program to improve operational efficiency and enhance service levels for our residents. These changes are scheduled to take effect in January 2026.

Key changes include:

1. Collection Day Adjustment – The current Friday collection route will be moved to Wednesday to optimize collection schedules and balance workloads across the week.
2. Online Reservation System – Bulk item and yard debris collection requests will transition from every other Wednesday to an online, reservation-based system, allowing residents to schedule pickups on their regular collection day. This approach will improve efficiency, reduce service delays, and better align resources with demand.
3. Public Outreach and Education – Prior to implementation, Public Works will conduct an outreach campaign to inform residents of the changes, including updated service dates and instructions for using the online reservation platform. These sessions will occur between September 15th, and October 6th, and be held at Keister, Smithland, Waterman, and Stone Spring elementary schools.

These modifications are intended to streamline operations, reduce costs, and provide a more reliable and responsive service to the community. It is important to note that these changes will not affect Downtown collection, Recycling Center operations, the Mobile Recycling Center, or cardboard collection services.

Options

1. N/A

Attachments

1. Presentation