



CITY OF HARRISONBURG
PUBLIC
WORKS

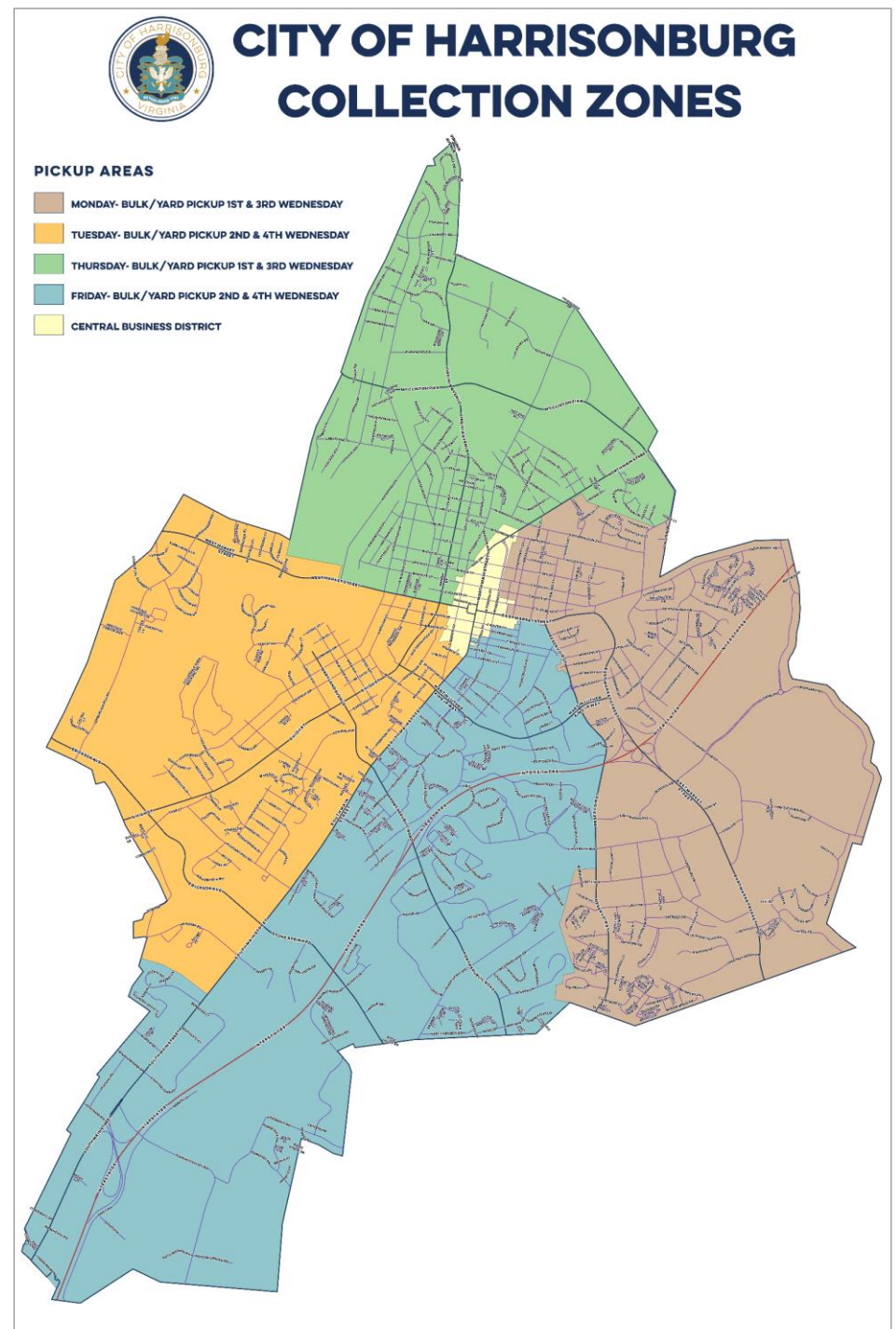


Now Offering
Cardboard Collection Services

Reservation-Based Cardboard Collection Service on Fridays

Why Offer Cardboard Collection Services?

- Feedback from our City residents
- Makes recycling Cardboard more accessible to City residents
- Keeps Cardboard out of the landfill
- Sanitation services become more efficient



Collection Schedule



- Reservations may be made beginning Monday, December 16th.
- Residents submit a reservation by 12:00pm on Thursday before the requested Friday collection date.
- Cardboard Collection reservation spots will be offered every Friday of the month, excluding holidays.

How to Make a Cardboard Collection Reservation



CITY SERVICES + RESIDENTS + BUSINESS + THINGS TO DO + AT-A-GLANCE +

**[www.harrisonburgva.gov/cardboard-
collection](http://www.harrisonburgva.gov/cardboard-collection)**
-OR-

**Call Harrisonburg Public Works
at 540-434-5928**

1 Enter Collection Address

Routeaware City - Routeware x +
routeaware.com/routeware-city/ Guest

Routeaware City Services Departments Government Connect & Engage Español One Call Service Request Click or Call 123-456-7890 ADA Help

Solid Waste Collections Status
How Can We Help You?
Live Tree Disposal
Solid Waste Customer Service
Curbside Collection Services
Disposal and Drop Off Facilities
Cart Information
Special Events

Home > Department > Solid Waste Management > Find Collection Day / Holiday Schedule / Calendar

Find your Collection Day / Holiday Schedule / Calendar

Test out the widget below to learn how our tools can help engage your community, reduce contamination, and help your residents self-serve.
If the address is not populated please input "4773 Woodland Ave, Routeware City" into the search bar in order for the tool to work.

How Does It Work? How We Help Your City The Tools of Routeware City

Calendar

Calendar Wizard **Bulky Items** Game Need help?

320 E. Mosby Rd., Harrisonburg, Va. 22801


Next Collection
Monday, December 2, 2024
Garbage

Get a reminder! Get a calendar Bulky Item Collection

December 2024 Today < >

Sun Mon Tue Wed Thu Fri Sat

Bring Routeware City Home


Routeware City

Make Routeware City Your Own
Our tools are incredibly easy to utilize on the back end. Learn why [end-users love our app](#) and how you can make it your own with our [white-label solutions](#).

2 Select Cardboard

- Solid Waste Customer Service
- Curbside Collection Services
- Disposal and Drop Off Facilities
- Cart Information
- Special Events

How Does It Work?

How We Help Your City

The Tools of Routeware City





Bulky Item Collection

- Calendar
- Wizard
- Bulky Items**
- Game
- Need help?

← Bulky Item Collection

What would you like collected?

One collection per week of up to 3 bulky items is free of charge. Requests for more than 3 items at a time will incur charges. If you request more than 3 items, we will contact you to discuss payment. Items must be set out at the curb and well clear of any obstructions (mailboxes, parked cars, fences, poles, trees, and anything else of value).

-  Cardboard - 2 +
-  Bookcase/shelves
Bookcase or bookshelves - 0 +
-  Sofa / Loveseat
Sofa, couch or loveseat - 0 +
-  Toilet
Toilet / Commode - 0 +

Next



Make Routeware City Your Own

Our tools are incredibly easy to utilize on the back end. Learn why end-users love our app and how you can make it your own with our white-label solutions.

3. Select Date

The screenshot shows a web browser window with the URL `routeware.com/routeware-city/`. The page features a navigation menu on the left with categories like "Solid Waste Customer Service", "Curbside Collection Services", "Disposal and Drop Off Facilities", "Cart Information", and "Special Events". The main content area is titled "Bulky Item Collection" and includes a "Choose date" section. A red box highlights the first date option: "Thursday, December 5, 2024". Other dates listed are "Thursday, December 12, 2024", "Thursday, December 19, 2024", "Thursday, December 26, 2024", and "Thursday, January 2, 2025". The right sidebar contains a "Routeware City" logo and a section titled "Make Routeware City Your Own" with text about utilizing tools on the back end. At the bottom, there are app store availability logos for Google Play and the App Store, followed by a "Sign Up for Service Alerts" section.

How Does It Work? **How We Help Your City** **The Tools of Routeware City**

Bulky Item Collection

Calendar Wizard **Bulky Items** Game Need help?

Choose date

Select a date

- Thursday, December 5, 2024 >
- Thursday, December 12, 2024 >
- Thursday, December 19, 2024 >
- Thursday, December 26, 2024 >
- Thursday, January 2, 2025 >

[Privacy](#) | [Terms of Service](#) | [Cookie Policy](#)

[List of Materials](#)

AVAILABLE ON **Google Play** Available on **App Store**

Sign Up for Service Alerts

Would you like your residents to be notified automatically when there is a service issue that affects them? Sign them up for service alerts!

They can either download your customized, white-label App to their Android or iPhone (see above), or sign up for Email, Text, or Telephone alerts.

Make Routeware City Your Own

Our tools are incredibly easy to utilize on the back end. Learn why [end-users love our app](#) and how you can make it your own with our [white-label solutions](#).

3 Enter your Email for Confirmation

The screenshot shows a web browser window with the URL `routeware.com/routeware-city/`. The page features a navigation menu on the left with categories like 'Solid Waste Customer Service', 'Curbside Collection Services', 'Disposal and Drop Off Facilities', 'Cart Information', and 'Special Events'. At the top, there are three blue buttons: 'How Does It Work?', 'How We Help Your City', and 'The Tools of Routeware City'. The main content area is titled 'Bulky Item Collection' and includes icons for 'Calendar', 'Wizard', 'Bulky Items', 'Game', and 'Need help?'. The 'Bulky Items' icon is currently selected. Below this is a 'Review and Submit' section with a back arrow. The 'Collection Information' section lists required fields: 'Address: 4773 Woodland Ave, Routeware City' and 'Collection Date: Thursday, December 5, 2024'. The 'Collected Items' section shows 'Cardboard (2)'. A form prompt asks to 'Please enter the following information', with an 'Email: *' field containing 'john.doe@harrisonburgva.gov' highlighted by a red border. A green 'Submit Request' button is at the bottom left. The footer includes links for 'Privacy', 'Terms of Service', and 'Cookie Policy', and a 'List of Materials' link. At the very bottom, there are two 'AVAILABLE ON' logos for mobile devices.

3 Reservation is Complete

The screenshot shows a web browser window with the URL `routeware.com/routeware-city/`. The page features a navigation menu on the left with categories like **Solid Waste Customer Service**, **Curbside Collection Services**, **Disposal and Drop Off Facilities**, **Cart Information**, and **Special Events**. The main content area has three tabs: **How Does it Work?**, **How We Help Your City**, and **The Tools of Routeware City**. The **How We Help Your City** tab is active, displaying a **Bulky Item Collection** section with icons for **Calendar**, **Wizard**, **Bulky Items**, **Game**, and **Need help?**. Below this, a confirmation message reads: **All done!** Curbside Bulky Item Collection Requested. A checked box indicates: **You have successfully requested a bulky item collection. Please have your items out at the curb no later than 5 am on your scheduled day, and be sure they are well clear of any obstructions such as mailboxes, cars, fences, poles, trees, and anything else of value. Drivers will not risk damaging property so if your items are obstructed, they will not be collected. We are not able to collect in alleys either.** A second note with a hand icon says: **Please leave your items at the curb by 5 am on your scheduled collection day, and make sure they are well clear of any obstructions (fences, trees, power lines, cars, mailboxes, etc).** At the bottom, there are links for [Privacy](#), [Terms of Service](#), and [Cookie Policy](#), along with [List of Materials](#). App store availability is shown for **Google Play** and **App Store**. A sidebar on the right promotes **Routeware City** with the text: **Make Routeware City Your Own**. Our tools are incredibly easy to utilize on the back end. Learn why [end-users love our app](#) and how you can make it your own with our [white-label solutions](#).

Sign Up for Service Alerts

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Non-app users can start by putting their address in the web widget box above.

Customer Testimonials

After you Make a Cardboard Collection Reservation

Properly break down and
bundle your cardboard.

Place cardboard to just behind
the curb, where you would
normally place your Trash
Toter.



Communicating Services

- City Website (main resource for program details)
- Press Release
- Local Media – TV, Radio, Print Publications
- Social Media post series
- Email/E-Newsletters via Notify Harrisonburg
- In-person contact during Sanitation services
- Print Promotions



CITY SERVICES + RESIDENTS + BUSINESS + THINGS TO DO + AT-A-GLANCE +



Daily News-Record



Communicating Enhanced Services

Harrisonburg Public Works is unwrapping a special service this holiday season!

