

# **EMPOWER** HR

*HARRISONBURG ROCKINGHAM*

Presented by  
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Executive Director



United Way of Harrisonburg  
and Rockingham County



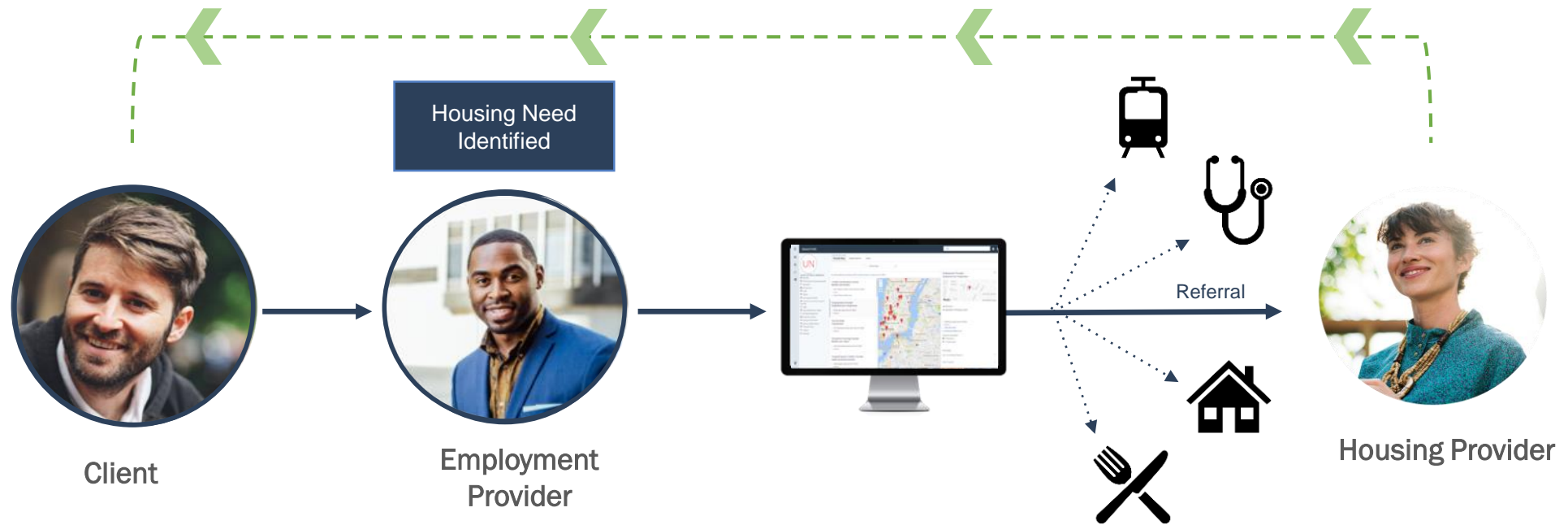
# What is a Coordinated Network?

A **coordinated network** connects providers (such as health care providers, nonprofits, or community based organizations) through a shared technology platform to:

- **Communicate** in real-time
- Make **electronic referrals**
- Securely share client information
- Track **outcomes together**



# How It Works: Provider to Provider Network



# Coordination Platform

## Improving efficiency and accuracy



- Service provider cannot always exchange PII or PHI through a secure method.
- Limited prescreening for eligibility, capacity, or geography.
- Onus is usually on the client to reach the organization to which they were referred.
- Service providers have limited feedback loop.
- Client data and interaction tracking are siloed.



- ✓ All information is stored and transferred on HIPAA compliant platform.
- ✓ Client is matched with providers or programs for which they qualify.
- ✓ Client's information is captured once and shared on their behalf.
- ✓ Service providers have insight into a client's entire journey.
- ✓ Longitudinal data is tracked to allow for informed decision making by community care teams.

# Privacy & Security


consent.uniteustraining.com

**INFORMED CONSENT FOR PARTICIPATION & INFORMATION SHARING**

Welcome to the community of service providers powered by Unite US who will help you get the resources you need!

In order to begin, we will need some information from you and your consent to share that information across our network of service providers. Your personal information will be kept in strict confidence and will be used solely for the purpose of helping you obtain the services you have voluntarily requested from us. Our service providers are required to comply with federal, state and local privacy and data protection

Please sign in the box below:



Clear Signature

**ACCEPT**

DECLINE



**CLIENT**



**HOUSING PROVIDER**

Informed consent is requested by the system ONCE, before the first referral is made. Clients consent to have their information shared in order to receive services from network partners.



**TRANSPORTATION**

Compliant with Security & Data Storage Standards and Breach & Enforcement Rules.



**DOCTOR**

Compliant with Health Insurance Portability and Accountability Act (HIPAA) & Personally Identifiable Information (PII) standards.



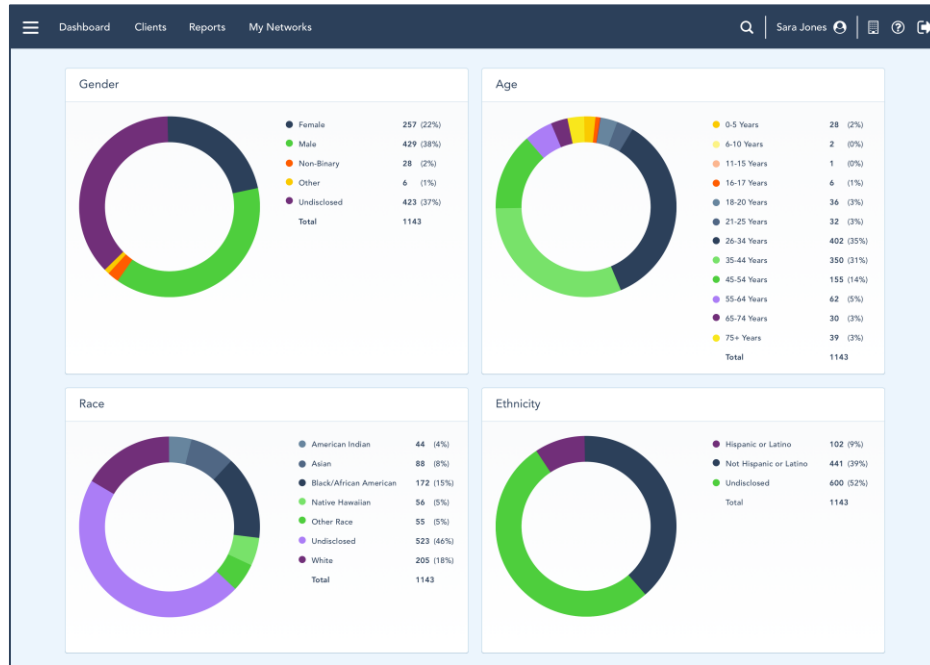
**MENTAL HEALTH PROVIDER**

Protected information (e.g. outcomes for Mental Health or Substance Use cases) is restricted from view based on users' viewing permissions.

# The Data You Need

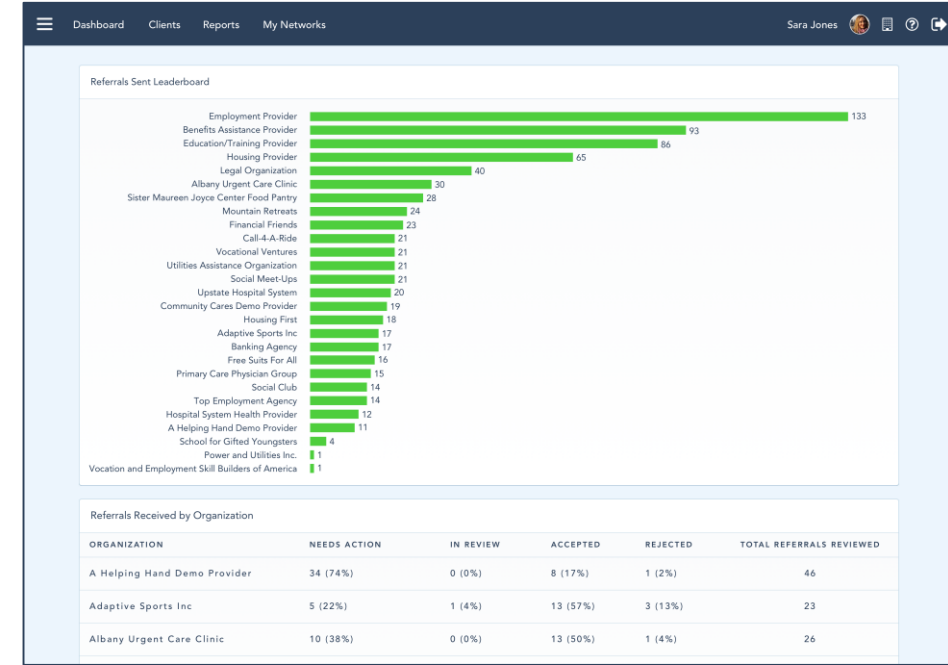
Real-time reporting of outcomes, impact, performance, and efficiency

## Client Level Coordination and Tracking



- Demographics
- Access Points
- Service Delivery History
- Outcome Breakdowns

## Network Level Transparency & Accountability



- Service Episode History
- Received By (Longitudinal)
- Referrals Created
- Structured Patient Outcomes

# Current **Empower HR** Community Partners

- Autumn Valley Guardianship
- Blue Ridge Community College-  
Beyond the Blue
- Brain Injury Connections of the  
Shenandoah Valley
- Central Valley Habitat for  
Humanity
- Elkton Area United Services
- Open Doors
- Our Community Place
- The Salvation Army
- Sentara RMH Community  
Health
- Strength in Peers
- United Way of Harrisonburg  
and Rockingham County



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